

Training Director

Job description

We are seeking hard working motivated Training Director. The primary responsibility of the Training Director will be to implement and develop employee field and classroom training. This position will also provide support and forward innovation for all technical services at Hometown Pest Control by assisting on special customer projects and providing quality assurance.

Responsibilities

- To train all employees in basic and advanced technical skills, both in the field and classroom.
- Ensure all new employees receive an initial on-board training that coincides with their position and background.
- Develop and implement ongoing training programs both in the field and classroom.
- Perform field evaluations on employees with a plan for improvement.
- Maintain and develop training materials that are relevant to the current learning styles.
- Coordinate and support specialized field trainers in the performance of the initial and advanced field programs.
- Ensure all company, regulatory, and training documentation records are up to date and available for validation.
- Assist the sales department in the development and implementation of presentations, proposals, and marketing.
- Work with and advise the executive/management team on the latest technical advances in pest management in order to keep Hometown a frontrunner in the industry.
- Assist with special customer projects and resolving pest issues.
- Assist in developing new services for customer needs.
- To attend seminars & meetings to keep abreast of the latest developments in technical sciences related to Hometown's operation.
- Work with Operations and Team Leaders to ensure that services provided to Hometown customers are of the required quality.
- Assist the Service Managers in identifying service areas needing improvement

Desired Skills and Experience

- Must have excellent communication and presentation skills
- Proficient in all MS Office programs
- Related college degree and/or industry certification
- Candidate will successfully pass all pre-employment screening
- Pest control experience favorable

Great Benefits include

- Excellent Salary
- Health Insurance
- Dental & Vision Insurance
- Paid Vacation and Sick Time
- Company Vehicle
- A Supportive Team Based Culture

